

Environmental Policy



XL Retail Services recognises the importance of conducting commercial cleaning and trolley collection operations in an environmentally responsible and sustainable manner. We recognise that environmental management is among the highest corporate priorities and is a key determinant to sustainable development.

Reducing adverse environmental effects of our operations and reducing the impact on our climate is the XL Retail Services method to create an enhanced future for our organisation, our customers and the wider community. We aim through our operation to mitigate climate change and to protect our biodiversity and ecosystems.

We shall achieve this through the following business goals:

- 1.** Fulfilling all compliance obligations in relation to applicable environmental legislation and other requirements such as industry standards, codes of practice, XL Retail Services policies and standards and any customer requirements
- 2.** Preventing pollution and establishing a program of continuous improvement across the range of activities and services we provide
- 3.** The organisation will work closely with its customers to ensure a cooperative approach to the management of environmental issues on sites via an Environmental Management Plan to effectively manage:
 - The handling and disposal of waste
 - Recycling strategies
 - The correct use, dilution, handling, storage and disposal of chemicals
 - The correct use and maintenance of plant, equipment and vehicles
 - Environmental incident response and preparedness
 - Sustainable resource use
 - Climate change mitigation and adaptation
 - Protection of ecosystems and biodiversity
 - Corrective and preventive action
 - The education and training of staff and contractors
 - Reporting systems
 - Air, water and ground quality
 - Energy management
- 4.** Setting measurable environmental objectives, reporting and reviewing performance and providing sufficient resources to support the delivery of plans for improvement
- 5.** Working in partnership with our customers, suppliers and contractors to pursue environmentally sustainable initiatives and improvement programs, including maximisation of recycling and efficient use of resources that are limited
- 6.** Maintaining a documented Environmental Management System which meets the needs of the organisation and remains consistent with the requirements of ISO 14001:2015
- 7.** Consulting with, educating, training, and informing our employees to continually enhance their environmental awareness, competencies and knowledge and actively seeking their input for continual improvement of the EMS to enhance environmental performance
- 8.** Investigating environmental incidents to determine root causes and taking appropriate action to prevent a recurrence
- 9.** Ensuring the Environmental Policy is effectively communicated, implemented, understood and maintained through induction and ongoing training
- 10.** The Environmental Policy is made available to relevant interested parties.

This policy will be reviewed as required to take into account future changes in operation and legislation.



Tony Khamo | General Manager

TKhamo March 14th 2016